

# TERMS AND CONDITIONS

- There are three types of Individual Services from the Body Canvas, and each one of them follow a similar process as suggested in the "How It Works" section.
- Please read the requirements for each service before booking the service. Information such as photographs of the client will be needed to help style you. If the client makes full payment and does not send in the required documents, the client is to be held responsible.
- If the individual body consultation report is a part of your stylist on call service, there will be no revisions since they are prepared and created personally for you.
- Clients photographs and any information provided, is kept strictly confidential. However, PHOTOS are needed as per the photograph instruction sheet in order to do your online shopping for you.
- There will be no refunds once payment has been processed at the payment gateway. If you have any challenges with our payment portal, please use the "contact me" section to get in touch.
- For stylist on call service, the client will be provided with an online shopping cart from the selected websites/ guided on where to find what they are looking for. The item being in stock, is not the responsibility of your virtual shopper. When the virtual shopper sends you the item, it will be in the specified size and in stock. It is the client's responsibility to buy the product as soon as it is received.
- For the stylist on call service, we request clients to retain their credit/debit card information with them and pay for their own orders. We only send online shopping cart links to the clients. These carts are not changed or revised.
- All the free services, including videos and documents will be sent to the client by email at the time of sending the report.
- With stylist on call, prices of services can vary depending on the needs of the client for an event. Kindly send in your requirements to [styling.bodycanvas@gmail.com](mailto:styling.bodycanvas@gmail.com) for assistance and answering queries.